



**POSITION:** Supervisor, Quality Control

**DIVISION:** Timberlands

**LOCATION:** Campbell River, BC

**REPORTS TO:** Manager, Operations

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## **POSITION OVERVIEW**

With the overarching objective of Defining a Higher Standard in safety and continuous improvement, the Supervisor, Quality Control is responsible for delivering operational results that support the Company's safety, sustainability, production, and financial goals. The Supervisor, Quality Control is responsible for developing and implementing a comprehensive QC program that results in maximizing corporate values. Working closely with the Manager, Operations, the Supervisor, Quality Control is an integral part of the Timberlands process and key to ensuring Western delivers consistent quality products in the most cost effective and efficient manner.

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## **RESPONSIBILITIES**

### **Safety and Environmental Performance**

- Provide leadership in safety and environmental stewardship by demonstrating and ensuring the adherence of company safety and sustainability processes and procedures.

### **Leadership**

- Provide leadership and direction to improve safety, reduce operational costs, enhance product value, and maximize margins while promoting Westerns core values;
- Create and sustain a culture of accountability and continuous improvement;
- Protect Western's reputation by managing product quality issues, maximizing value and consistent quality in our products, engaging support from senior leadership as required;
- Conducts training to hourly employees on quality objectives, with ultimate goal of ensuring understanding of how meeting quality specifications impacts the business; and
- Provide relief supervision as required.

### **Operations**

- Works closely with the Sales team and external customers to meet customer grade and quality expectations, as well as assess and develop mutually beneficial process changes;
- Responsible for safety, managing environmental issues and assuring product protection, and safety effectiveness and education of safe handling methods to assure worker safety and reduction product damage;
- Ensures that the correct quality specifications are being followed in order to satisfy the needs of the intended customer;

- Responsible for auditing quality, providing feedback and coaching for improvement and communicating the changes to hourly staff, so that quality specifications are being met; and
- Stay abreast of industry innovations and trends in timberlands practices to improve company margins.

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## **QUALIFICATIONS**

### **EDUCATION AND EXPERIENCE**

- 3+ years of experience in lumber, logging or related industry in increasingly responsible roles;
- Post-secondary degree Wood Products Processing or equivalent considered an asset;
- Previous experience or exposure to Quality Control; and
- Extensive knowledge of and experience with coastal logging and grading.

### **SKILLS, KNOWLEDGE AND REQUIRED COMPETENCIES**

- Commitment to Western's core values of personal safety, sustainable management, and environmental stewardship;
- High level of integrity and professionalism;
- Extensive knowledge and experience with logging rules and standards;
- Demonstrated continuous improvement mindset;
- Demonstrated strong analytical, problem solving, and logical thinking skills;
- Excellent interpersonal and communication skills, ability to communicate across all levels of the organization; and
- Ability to motivate and engage staff to perform at a higher standard.

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## **DIMENSIONS**

**Supervision Received:** Work is performed under the general supervision/direction of the Manager, Operations.

**Supervision Exercised:** Hourly Quality Control staff

To apply please visit: [Supervisor, Quality Control](#)