

Operations Manager

Company Overview

Who we are. At Mercer International Inc., our vision of transforming biomass into bioproducts for a more sustainable world is being realised every day. We are a diversified global producer of forest products, bioproducts, and green electricity with operations in Canada, Germany, Australia, and the United States. We have a consolidated annual production capacity of approximately 2.3 million tonnes of kraft pulp and 960 million board feet of softwood lumber.

Mercer Forestry Services is a fibre procurement and logistics company that provides full phase harvesting and hauling of logs and chips to our valued internal and external customers.

Position Description

As a key member of the management team, the Operations Manager will work closely with the General Manager to ensure that superior customer service and contractual obligations are being met. This role will be responsible for supporting the planning, organizing, and executing of all harvesting activities while ensuring the efficient, sustainable and safe production. The Operations Manager will use their diverse experience and communication skills to support performance improvement in all areas including safety, business development, and strategic growth. The Operations Manager will report to the General Manager and will be based out of our Lumby, BC office.

Responsibilities

- Support the development and implementation of operational plans, budgets, and schedules to meet production targets.
- Manage full phase harvesting contracts and provide exemplary customer service.
- Liaise with various stakeholders within and outside of Mercer in a way that upholds our reputation in the industry.
- Foster a culture of safety, teamwork, and continuous improvement.

- Identify and pursue opportunities for business growth, including exploring new partnerships and revenue streams within the industry,
- Assist in recruiting and hiring.
- Support the performance feedback cycle by providing feedback and training to enhance employee skills and performance.
- Support the GM with reports on operational performance, business development initiatives, environmental compliance, and employee performance..
- Promote safety culture within the organization.
- Participation in Mercer's Canadian Wood Strategy group.
- Provide support and assistance to other leaders in the organization based on knowledge of best practices.
- Other duties as assigned.

Qualifications and Experience

- A minimum 5-years of experience in managing or supervising harvesting and log hauling operations.
- Post secondary education in forestry or a related discipline.
- A professional designation, registration, or ability to register under the Forest Professionals of BC is preferred.
- Strong commitment to safety with a track record of developing safety culture.
- A demonstrated ability to develop strong business relationships within the forestry industry.
- Excellent communication and interpersonal skills that are effective with all levels of the organization.
- Exceptional problem-solving and decision making abilities.
- Proven ability to develop and use performance indicators to measure success.
- Post secondary education in business administration is considered an asset.
- Experience with Indigenous relations and business development is considered an asset.
- Experience with the BC Timber Sales program is considered an asset.
- Experience in a managing capacity with heavy equipment and trucks including service and repairs is considered an asset.
- Experience with chip hauling operations is considered an asset.
- Ability and desire to work in a fast-paced and dynamic environment.

Benefits

- We provide a competitive pension plan, with contributions made by Mercer and can be supplemented with personal contributions.
- Our group benefits package includes a comprehensive package of medical, dental, and insurance among other benefits.
- Salary commensurate with experience

Please send resumes to mfshiring@mercerint.com